Life in Wyre Task Group - Scoping Document

Review Topic	Life in Wyre Residents' Survey
Chairman	To be confirmed
Group Membership	To be confirmed
Officer Support	Peter Foulsham, Scrutiny Officer
Purpose of the Review	To review the Life in Wyre Survey and to better understand its use and identify areas for improvement to ensure the Council gets best value from the survey.
Role of Overview and Scrutiny in this Review (mark all that apply)	Holding Executive to account – decisions Existing budget and policy framework
	Contribution to policy development Holding Executive to account – performance Community champion Statutory duties / compliance with codes of practice
Aims of Review	 To understand the Life in Wyre Residents Survey (LIW) in terms of: background, history, analysis, use, relevance, benefits, outcomes To consider the results by area and highlight any diffferences To explore possible reasons for the decline in reported satisfaction with (i) parks and open spaces, and (ii) sport and leisure facilities To consider the costs and benefits of Life in Wyre To identify gaps To identify areas for improvement
Methodology	Interviewing witnesses at task group meetings Reviewing literature Benchmarking with other local authorities Focus Group with respondents

Scope of Review	The review will be limited to the section of the LIW Survey which relates directly to Wyre Council. It will exclude the Clinical Commissioning Group's section entitled 'Community-Based Health Services'.
Potential Witnesses	 Health and Community Engagement Portfolio Holder Wyre Council officers Representative from Infusion, research and consultation contractors
Documents to be considered	Life in Wyre questionnaire Reports to Council and Cabinet http://www.wyre.gov.uk/downloads/download/829/life_in_wyre_survey_results
Risks	None identified.
Level of Publicity	Low
Indicators of a Successful Review	 Recommendations for areas for improvement Recommendation(s) about future residents surveys and/or how the council might collect residents' opinions about the council and partner services.
Intended Outcomes	Clear evidence base in place to make informed decisions
Approximate Timeframe	3 months
Projected Start Date	April 2017

arm/o&s/cr/17/1004 Item 7